

LIMITED WARRANTY FOR NEW EM360™ EQUIPMENT

A. GENERAL PROVISIONS: The warranties described below are provided by SanoTech 360, LLC, dba EMist to the original purchaser of the new EM360™ equipment from EMist or an authorized reseller, with proof of purchase which may be accomplished by registering the product at emist.com/warranty/. Under these warranties, EMist will repair or replace, at its option, any covered part which is found to be defective in material or workmanship during the applicable warranty term¹. Warranty service must be performed by EMist, or its authorized service providers, which will use only new or refurbished parts or components furnished by EMist. Warranty service will be performed without charge to the purchaser for parts and labor. The purchaser will be responsible for any service call, and/or transportation of product to and from EMist, for any premium charged for overtime labor requested by the purchaser, and for any source and/or maintenance not directly related to any defect covered under the warranties below.

B. WHAT IS WARRANTED: All parts of any new EMist equipment are warranted against defects in materials or workmanship for one (1) year unless otherwise specified below.

C. WHAT IS NOT WARRANTED (EMist IS NOT RESPONSIBLE FOR THE FOLLOWING): (1) Any equipment that has been altered or modified in a way not approved by EMist including, but not limited to, EMist specifications, and such alteration or modification caused the defect or damage; (2) Depreciation or damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, lack of proper protection during storage, or accident; (3) Normal maintenance parts and service; (4) Use of a non water-soluble chemical in the system.

D. SECURING WARRANTY SERVICE: To secure warranty service, the purchaser must (1) Report the product defect to EMist and request repair within the applicable warranty term; (2) Present evidence of the warranty start date (proof of purchase); (3) Make the equipment available to EMist within a reasonable period of time.

E. NO RESELLER WARRANTY: The reseller makes no warranty of its own and the reseller has no authority to make any representation or promise on behalf of EMist, or to modify the terms or limitations of this warranty in any way.

F. LIMITATION ON IMPLIED WARRANTIES: Any implied warranties granted to the original purchaser of new EM360™ equipment under law shall be limited to the limited warranty time frame set forth herein.

If further information is desired, contact EMist at Emist.com.

| EM360™ Equipment | Warranty Terms |
|---|-----------------------|
| EMH System consisting of (consists of power pack, hydroelectric cord and applicator wand) | 12 Months or 365 Days |
| Battery | 3 Months or 90 Days |
| Battery Charger | 3 Months or 90 Days |
| Tank | 1 Month or 30 Days |
| Harness | 1 Month or 30 Days |
| Holder | 1 Month or 30 Days |
| Grounding Strap | 1 Month or 30 Days |
| Pull Cart | 1 Month or 30 Days |
| Pump | 6 Months or 180 Days |

¹EMist does not consider corrosion caused by the use of harsh chemicals to be a defect in material or workmanship. Accordingly, a part failure caused by corrosion is not covered under this limited warranty and it is imperative that the end user properly flush the system as directed to prevent corrosion in the system caused by the use of harsh chemicals.

Services in English: In the event of a conflict between different translations of this document, the English translation shall prevail. In addition, certain services and documents provided by EMist may only be available in English.

133 Nursery Lane | Fort Worth, Texas 76114 | 888.534.7001 | Emist.com

